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Lean Library Management: Eleven Strategies for Reducing Costs and Improving Customer Services Reviewed by Marian T. Simonson , MLS, AHIP John J. Huber New York, NY: Neal-Schuman Publishers. Libraries today face reduced budgets, increased customer expectations, and aggressive competition from web-based information sources. Management guru Huber, a pioneer and leader in the Lean Manufacturing movement, has worked as a consultant with libraries across North America. Lean Library Management: Eleven Strategies for Reducing Costs and Improving Customer Services, John J. Huber. Neal-Schuman, New York (2010), 175 pp. \$65.00, ISBN: 978-1-55570-732-3 Libraries today face reduced budgets, increased customer expectations, and aggressive competition from web-based information sources. Management guru John Huber, a pioneer and leader in the Lean Manufacturing movement, has worked as a consultant with libraries across North America.